



AMN Healthcare Recruitment Process Outsourcing Program Ranked Best in Category

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HRO Today Client Satisfaction Survey Provides AMN Top Award

SAN DIEGO, Sept. 19, 2013 /PRNewswire/ -- [AMN Healthcare Services, Inc.](#) (NYSE: AHS), the innovator in healthcare workforce solutions and largest provider of staffing services in the nation, has been recognized by *HRO Today* as the winner of the inaugural healthcare Baker's Dozen Award for outstanding quality and customer service of its [Recruitment Process Outsourcing \(RPO\)](#) program.

"AMN's RPO services were developed to meet the unique demands of our healthcare clients looking for a strategic partner to assist with all of their permanent staffing needs. Our RPO program provides a variety of customizable options and allows our clients to handle time-sensitive hiring needs in addition to project-based growth for any clinical specialty," Bob Livonius, AMN's President of Strategic Workforce Solutions, shares. He adds, "It is an honor to be recognized by *HRO Today* and our clients for our innovative RPO solution."

AMN RPO allows clients to partner with AMN for recruitment, hiring and on-boarding to fill permanent clinical positions with the best candidates. RPO can benefit a variety of healthcare employers, including healthcare systems, long-term care providers, home healthcare and pharmacy organizations, and can be an immediate project or a long-term engagement. Instead of clients working with multiple placement firms, AMN RPO provides a dedicated team offering national recruitment expertise, best-in-class management resources, and access to the largest, most qualified network of experienced healthcare professionals. The results are reduced cost per hire, decreased vacancy rates and time-to-fill, and improved hiring manager satisfaction.

According to Elliot Clark, CEO of *HRO Today* magazine, "AMN Healthcare's specialization has obviously served them well as our customer satisfaction survey results shows they have the highest ranking in customer satisfaction among the healthcare HR leaders who took our survey, securing them the number one ranking. Their understanding of the needs of healthcare organizations and their commitment to service excellence make them the top choice in Recruitment Process Outsourcing in the *HRO Today* magazine RPO Baker's Dozen Customer Satisfaction survey."

HRO Today's Baker's Dozen rankings are based solely on feedback from buyers of the rated services; the ratings are not based on the opinion of the *HRO Today* staff. Customer input is collected through an online survey sent to clients and scores are developed based on statistical analysis. The overall ranking is then determined by analyzing the results across three subcategories: service breadth, deal sizes, and quality.

About SharedXpertise

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About AMN Healthcare

AMN Healthcare is the innovator in healthcare workforce solutions and staffing services to healthcare facilities across the nation. AMN Healthcare's workforce solutions - including managed services programs and recruitment process outsourcing - enable providers to successfully reduce complexity, increase efficiency and improve patient outcomes within the rapidly evolving healthcare environment. The Company provides unparalleled access to the largest network of quality clinicians and physicians through its innovative recruitment strategies and breadth of career opportunities. Clients include acute-care hospitals, government facilities, community health centers and clinics, physician practice groups and many other healthcare settings. For more information, visit <http://www.amnhealthcare.com>.

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